

Ordering Information

Minimum Order Requirement \$100 per order

Free Shipping on orders over \$500

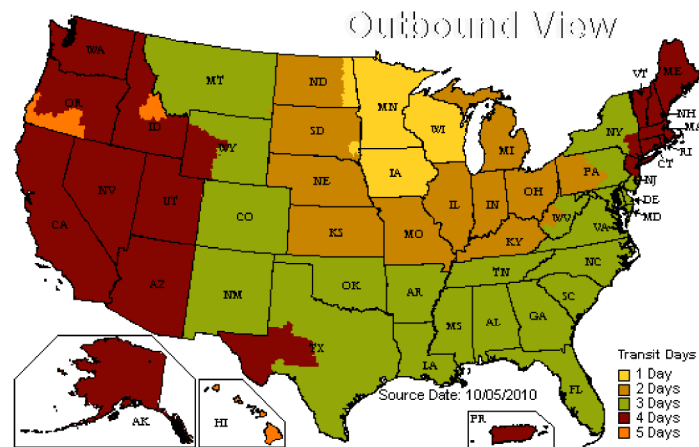
Terms and Conditions

All orders must be confirmed in writing by email, fax or mail. No phone orders will be accepted. Faxed or emailed orders are accepted as original orders. Written order confirmations should be written as "confirmation only" to avoid duplication of orders. Please send shipping instructions with order. All PO's are considered firm upon receipt. The customer is responsible for all material and labor costs incurred prior to any cancellation and will be invoiced accordingly. All cancellations must be made in writing.

Shipping

All items are normally shipped UPS Ground. We ship chocolate year round. Heat protection and expedited shipping is required for shipments when temperatures en route exceed 75 degrees. Heat protection consisting of insulated cartons and frozen gel packs are available and will be used at our discretion. Cost is \$6.50 per insulated case. Required transit time is 1-2 days depending on temperature extremes. During the summer months, we generally do not ship when orders will be held in transit over the weekend. All shipments are guaranteed when received with a signature at a commercial business location. We can not be responsible for shipments left in an unprotected environment without a signature. Product is shipped FOB Waconia, MN 55387.

UPS Ground Map



Payment Terms

Prepayment by Credit Card or Check. Net 30 terms available upon credit approval. No C.O.D.'s.

Returns/Damages

Any damages or count discrepancies must be reported within 48 hours of order receipt or claim will not be honored. Report to the factory if shipped using factory's preferred carrier or to the carrier if shipped using your own carrier.

Storage

Shelf life is 6-12 months minimum. Optimum storage conditions are an air conditioned environment 68-72 degrees with low humidity. Refrigeration is not necessary or recommended.

Pricing

Published prices are subject to change at any time without prior notice, except for confirmed orders. Please call or email in advance to confirm pricing for your order. We are not liable for pricing other publications, websites or other sources that may be different than our pricing at the time an order is received in our office.